



Privacy Policy of Societie Group and related entities

Issue Date:

Who does this policy apply to and what does it cover?

This policy sets out how Ramsgate RSL Memorial Club Ltd trading as Societie Group and its related entities (“**Societie Group**”, “**we**”, “**us**” or “**our**”) collect, use, disclose and hold “personal information”.

“Personal information” is information or an opinion about an individual (who can reasonably be identified), whether the information or opinion is true or not, and whether the information or opinion is recorded in a material form or not.

Societie Group owns and operates several clubs, sub-clubs and other businesses under a number of different trading names and brands, including:

- The Arbour Heathcote;
- Fingal Bay Sports Club; and
- Club Engadine.

Those businesses’ operations are also covered by this policy, as explained in the FAQ section below.

Societie Group may amend this policy from time to time. We will notify whenever we update this policy by publishing a notice on our website and club noticeboards.

What is our privacy commitment to you?

We respect your privacy and are committed to complying with our obligations under the *Privacy Act 1988 (Cth)* (**Privacy Act**) by protecting the privacy and confidentiality of your personal information.

When we collect, use, disclose, store, access or correct your personal information, our actions will comply with the Privacy Act and the *Australian Privacy Principles*.

Where appropriate, we will handle your personal information relying on the employee records exemption and the related bodies corporate exemption in the Privacy Act.

What kinds of personal information does Societie Group collect and hold?

We may collect and hold a wide range of personal information, and in some cases sensitive information, including:

- your personal details, including your full name, residential address, email address, contact number, date of birth and occupation;
- your signature;

- information related to your entry to any of our premises;
- a photo of you for your membership card;
- a temporary image of your driver's licence or other identification if you choose to scan your ID when entering any of our club premises, from which your name, address, date of birth and signature and the expiry date will be extracted (you have the option not to have your ID scanned and for the required information to be manually inputted into our sign-in technology);
- a copy of your "face print" derived from images or video of you, to assist Societie Group to identify individuals who have been suspended, banned or self-excluded from our premises, and any metadata associated with our use of facial recognition technology;
- details of your membership with us, including any positions held by you at any of our clubs or any complaints made by you or against you in connection with those clubs;
- information about what goods or services you buy or receive from us;
- details of your activities at or in connection with us, including your participation in social, sporting or other organised activities;
- information about any allergies you may have or other dietary requirements if you are dining with us;
- information connected to your use of our gaming machines (including your player activity statements and any prizes you receive and, where required by law, the identifying numbers of the ID you present when redeeming a gaming machine ticket);
- information connected to your use of our rewards loyalty program, including information you provide on your application form, data relating to your use of the Play City app and bonus points you convert to money via your GSL eftpos card, linked bank account or BPAY;
- information about you related to a liquor or gaming self-exclusion, third party exclusion or a banning order about you (which we may collect from you, other clubs, BetSafe, TAB, ClubsNSW, a member of a Liquor Accord or Liquor & Gaming NSW);
- things you say or do (or things said about you) in connection with an incident or disciplinary proceedings at or in connection with any of our venues;
- your bank details and other financial information when you apply for a prepaid eftpos card and/or link your bank account to our rewards program to convert your bonus points to money;
- information about your use of our websites and social media pages, including your IP address, social media handle and any information collected by cookies as a result of your use of our websites and social media pages;
- information related to your use of our Wi-Fi from any of your personal devices;
- images or video of you at our premises or our other venues, including images of you collected by our designated security cameras which use facial recognition technology; and/or

- if you apply for a job with us, the information in your resume, information about your qualifications, information about your immigration status and other information that you or your referees provide to us and notes of our interactions with you and/or others in relation to your prospective employment.

From time to time, we may collect additional information about you related to surveys, promotions and particular services or activities at or in connection with Societie Group.

Wherever practicable, we will advise you of the information being collected about you and provide you with an opportunity to refuse the collection of that information.

How do we collect your personal information?

Your personal information is collected as a result of your visits to, or dealings with, Societie Group and our venues. Information is collected by recording information that you provide to us, by electronic means, and by the observations of our staff. We collect personal information when you:

- enter, visit or deal with any of our premises;
- apply for, or renew, your membership with us and our related entities or request to use our services;
- use your membership card at or in connection with any of our premises;
- purchase goods or services from us;
- use our gaming machines or request to be excluded from using our gaming machines;
- enter into a liquor or gaming self-exclusion agreement with us, or otherwise participate in a liquor or gaming self-exclusion program and nominate to exclude yourself from all or part of our premises;
- access or use our Wi-Fi from any of your personal devices;
- attend a function or show at a venue we operate;
- plan an event to be held with us;
- apply to participate in our rewards program, including applying for a prepaid eftpos card and/or linking your bank account;
- convert your bonus points into money under our rewards program;
- participate in activities offered by us, including competitions and promotions;
- visit one of the websites or social media pages operated by us;
- use the Play City app;
- apply for a prepaid eftpos card with us and transfer bonus points to our eftpos cards or BPAY;
- are suspended, banned or removed from any part of our venues;

- receive or request sponsorship through programs such as ClubGRANTS;
- are involved in, witness or are connected to an incident or disciplinary proceedings at or in connection with any of our venues;
- apply for, or renew, your membership of one or more of our sub-clubs or participate in the activities of those sub-clubs;
- apply for a job with us.

In general, if you contact us, we may keep a record of that correspondence.

We only collect personal information about you from you (or if you are under 15 years of age, from your parent or legal guardian), unless it is unreasonable or impractical to do so. For example, it may be unreasonable or impractical to collect information from you (or your parent or legal guardian if you are under 15 years of age) when the information is provided by other members, our staff or the Police.

We may also collect information about you from other clubs and industry bodies if you have excluded yourself from any of our premises as part of a liquor or gaming self-exclusion agreement or program (including in relation to the TAB and “BetSafe” self-exclusion systems).

Will I be notified that my personal information is being collected?

When we collect information from you, we will take reasonable steps to notify you (or otherwise ensure that you are aware) of the following:

- our identity and contact details;
- the facts and circumstances of the collection;
- details of any laws that require or authorise the collection;
- the purposes of collection;
- the consequences if we do not collect the information;
- that this policy contains information about how you can access or correct your information or make a complaint about us; and
- whether we are likely to disclose the information overseas (and, if so, to which countries).

One way we notify you of the above is by making you aware of this policy.

If you give us personal information about others, we expect that you will tell them about this policy.

Is Societie Group required by law to collect personal information?

As a registered club, we have a legal responsibility to collect certain information about our members and guests pursuant to legislation, including the *Registered Clubs Act 1976* (NSW) (**Registered Clubs Act**), *Corporations Act 2001* (Cth) (**Corporations Act**), *Gaming Machines Act 2001* (NSW), *Liquor Act 2007* (NSW), *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth) (**AML/CTF Act**) and *Work Health and Safety Act 2011* (NSW).

For example, when a person applies for membership with us, we must collect details including their name and address. We must display that person's name on our club noticeboard before our Board is able to consider their application for membership. We also may need to provide this information to any member of the general public who makes a request under certain legislation, including the Corporations Act.

Temporary members, guests of members and other visitors to our venues may be required to present a recognised form of identification (such as a driver's licence) to gain entry into the licenced premises.

If you elect to use our electronic ID scanners, we will collect information from your ID at the time you enter our premises. More information about our electronic ID scanners appears in our Frequently Asked Questions section below.

For what purposes does Societie Group collect, hold, use and disclose your personal information?

We collect, hold, use and disclose your personal information to operate Societie Group and its various businesses, carry out certain activities, provide products and services to you, other members and guests and other members of the public, and comply with our legal obligations. The purpose of collecting your personal information is to undertake one or more of the following activities or functions:

- consider applications and renewals of membership with us;
- identify who comes to our premises and verify their details, including age and address;
- identify individuals who have been suspended, banned or self-excluded from our premises;
- create registers and display information as required by the Registered Clubs Act;
- provide a safe environment for you, other members, guests and our staff;
- provide services to you, other members and guests;
- carry out accounting, financial and administrative activities and functions and comply with our legal and administrative reporting requirements;
- provide complimentary Wi-Fi at our premises;
- provide an events management service and operate functions at our venues;
- carry out competitions and promotions;
- perform gaming operations and comply with industry and legislative requirements concerning problem gambling;
- offer a free games app which allows you to earn points to spend at our clubs;
- offer our rewards program allowing you to convert your bonus points to money with a third party financial services provider;
- publish and distribute newsletters;
- carry out marketing (including direct marketing);

- offer and manage sponsorships including by supporting community sports and social events;
- provide ticketing services;
- offer dining options and other entertainment, including shows;
- operate our sub-clubs, including publishing contact details of committee members;
- conduct elections of the Board;
- investigate an incident or conduct disciplinary proceedings at or in connection with us or any of our venues;
- resolve a complaint;
- assess an applicant's suitability for employment; and/or
- improve our services and increase membership with us.

What happens if you don't provide your personal information?

If you don't give us your personal information, you may not be able to become a member with us, use our services or facilities, or access our premises and other venues. If you provide us with some but not all of the information sought, then, depending on the information withheld, we may be able to provide you with certain goods and services but only to a limited extent. For example:

- if you disable cookies on our websites, certain features and functions on our websites may not work; and
- If you do not provide certain information in your application to participate in our rewards program, the third party financial services provider may reject your application for an eftpos card.

You have the option of not identifying yourself, or of using a pseudonym, when dealing with us. However, this will be limited to enquiries of a very general nature and only over the telephone or by email. In most circumstances, you will be unable to deal with us anonymously or with a pseudonym because of our obligations under the Registered Clubs Act.

How do we use your personal information?

We use your personal information primarily to allow us to carry out the activities and functions listed above. We also use your personal information for secondary purposes related to those activities and functions, or when permitted under the Privacy Act.

If you have self-excluded yourself from our premises and nominated other clubs or licensed premises from which you also want to be excluded, we may disclose your personal information to the exclusion program operator (if any) and/or to the clubs and licensed premises that you have nominated directly to the extent necessary to assist those clubs and licensed premises to comply with your self-exclusion.

Similarly, if our staff become concerned that you may have a gambling problem, or if we are approached by a member of your family who has concerns about your gambling, we may take such steps as we consider appropriate, including initiating a third-party exclusion application with a Multi Venue Exclusion provider to exclude you from gaming areas in registered clubs and refer you to a gambling counselling service provider.

Societie Group may also use the personal information we collect from you for direct marketing of products and services to you, including from third parties. Such products and services may include the provision of newsletters, competitions, announcements, campaigns or information about shows and entertainment at our premises and other venues or services offered by us.

You can refuse any direct marketing by opting out of direct marketing material on your membership application form, by updating your preferences on your account, by selecting unsubscribe on any marketing emails from us or by otherwise contacting our CEO.

Does Societie Group disclose my personal information to others?

There may be times when we may need to disclose your personal information to third parties that we engage to provide services to or in connection with Societie Group, including our related entities, our insurers, ClubsNSW, our sponsors, our loyalty program partners, our legal or financial advisers and other members of Societie Group.

Your personal information will only be disclosed to third parties for a purpose permitted by the Privacy Act and/or this policy and, where required, after obtaining your consent.

We may need to disclose your personal information to third parties for the purposes of allowing us to carry out the activities and functions mentioned in this policy.

For example, from time to time, we engages external companies to send direct marketing information (usually via email or SMS), carry out mail services, and provide IT storage and other services.

If you apply for a financial product under our rewards program, we will disclose your information to the financial service provider and their authorised representative so that you can be issued with a Societie Rewards Card prepaid eftpos card and/or link your points to your bank account.

A third party will only receive your personal information from us where that information is necessary for that third party to provide services to or in connection with us. We will always require that the third party comply with the Privacy Act when dealing with your personal information.

We will also disclose your personal information to third parties if we are required or authorised to do so by law, including to law enforcement agencies, the Office of the Australian Information Commissioner, the Australian Electoral Commission, the Department of Communities and Justice and the Australian Taxation Office.

FREQUENTLY ASKED QUESTIONS

How does this policy apply to our other businesses, sub-clubs and related entities?

Societie Group operates multiple clubs, sub-clubs and businesses which trade under different names and brands, including but not limited to Ramsgate RSL, Fingal Bay Sports Club, Club Engadine and the Arbour Heathcote.

For the purposes of the Privacy Act, a collection, use, disclosure or storage of your personal information by one of our businesses which trades under a different business name or by one of our sub-clubs is a collection, use, disclosure or storage of your personal information by us.

If a business in the Societie Group collects, uses, discloses or stores your personal information, it will comply with this policy when doing so.

Societie Group may also have one or more related entities, also known as “related bodies corporate”.

These related entities are separate legal entities to Societie Group, but are related to Societie Group in some way (e.g. Societie Group owns the related entity).

The Privacy Act permits related entities to share personal information in certain circumstances.

If an entity related to Societie Group collects, uses, discloses or stores your personal information, it will comply with this policy when doing so (unless that entity has its own privacy policy).

Will Societie Group disclose my personal information if it is concerned about my gambling?

Yes. We are committed to complying with our industry and legislative requirements regarding problem gambling and ensuring that people using gaming machines at our venues are gambling responsibly.

If we become concerned that you are at risk of serious gambling related harm, or if we are approached by a member of your family who has concerns about your gambling, we will take such steps as we consider appropriate to comply with our obligations and may, without your prior knowledge or consent, initiate a Multi-Venue Exclusion application in respect of you and refer you to a gambling counselling service provider.

If you approach us to raise concerns about a family member’s gambling, we will not disclose your identity to that family member without your prior consent.

Does Societie Group collect my health information?

We do not ordinarily collect health information from individuals. However, if you wish to dine or attend a function at one of our venues, we may collect information about any allergies or other dietary requirements you may have, in order to safely cater for you and your needs.

The Club will only ever collect your health information from you directly (or if you are under 15 years of age, from your parent or legal guardian) or via a booking platform used to make a booking at one of our venues and with your (or your parent or guardian’s) express consent. The Club recognises that health information is sensitive information and will only handle your health information in accordance with the Club’s policies, the Privacy Act and the *Health Records and Information Privacy Act 2002* (NSW). We delete all health information after you have dined with us and/or attended the relevant function.

Is there surveillance at our premises?

All venues operated by us are subject to video surveillance for security reasons, including to monitor the safety of members, guests and employees and to protect our assets.

The footage may be used in disciplinary proceedings and/or to investigate incidents and may be disclosed to our legal representatives, our insurers and/or law enforcements agencies.

Will my face be subject to facial recognition technology (“FRT”) at Societie Group’s venues?

Yes. We have designated security cameras located at reception at each of our venues that use FRT to collect and analyse the “faceprints” of individuals who enter our premises.

A “faceprint” is a set of characteristics used to uniquely identify an individual’s face and consists of information about the relative location, size and shape of an individual’s facial features.

When you are at our premises, our designated security cameras will capture an image of your face and then create a “faceprint” of your face based on that image.

Your “faceprint” will be matched against a database maintained by us that contains the “faceprints” of individuals who have been suspended, banned or self-excluded from our venues.

If your “faceprint” matches the “faceprint” of an individual who has been suspended, banned or self-excluded from our premises, our staff will be alerted and steps will be taken to remove you from the premises.

If your “faceprint” does not match the “faceprint” of an individual who has been suspended, banned or self-excluded from our premises, your “faceprint” will be deleted within 60 minutes.

For the purposes of enabling the “faceprint” matching referred to above, if an individual has been suspended, banned or self-excluded from our premises, we will:

- collect a copy of that individual’s “faceprint” from an image of that individual held by us (e.g. from the photo on the individual’s membership card or, in the case of a temporary member or guest, from footage of the relevant incident involving them); and
- will only hold a copy of that “faceprint” for so long as the individual is suspended, banned or self-excluded from our venues.

Why does Societie Group use FRT software?

We have introduced FRT at each of our venues to enhance security procedures and assist us to identify and remove persons who have been suspended, banned or self-excluded from any of our premises.

The collection of your “faceprint” is reasonably necessary for the activities and functions of Societie Group.

We will not store your “faceprint” unless you have been suspended, banned or self-excluded from any of our premises.

Do I have to use the electronic ID scanner to enter Societie Group’s premises?

No. You are not obliged to scan your identification to enter our premises.

If you prefer, you can request our staff to manually enter your name, address and signature (as required by the Registered Clubs Act) into the paper register and present your identification to staff who will confirm the details you have entered, and sight your age, the photograph and the expiry date on your photo ID.

What information is collected from the electronic ID scanners?

The electronic scanners used by Societie Group use software to make a temporary copy of your ID, from which the software extracts your full name, address, date of birth, signature, photograph and the expiry date. The ID scanners do not extract a copy of your ID number (e.g. your licence number or passport number) or your card number (if any) from your ID. Once the required information has been extracted, the software deletes the full image of your ID.

Our electronic ID scanners store data in a secure and password protected database.

Why does Societie Group use ID scanners?

Under the Registered Clubs Act, we are required to maintain a register of the name, address and signature of temporary members and guests over the age of 18 who enter Societie Group's premises. This information must be retained by us for at least three years.

We are also required to take steps to verify the identity of any members and guests who use our gaming machines under the AML/CTF Act and its associated rules and regulations.

ID scanners are a secure way for us to collect information about persons entering our premises.

ID scanners are also environmentally friendly in that they have helped us to reduce our paper usage and storage of certain hardcopy records.

The collection of personal information of the individuals who choose to scan their identification is reasonably necessary for the activities and functions of Societie Group.

Will Societie Group collect my ID number?

Yes, but only in very limited circumstances. Under regulation 107 of the *Gaming Machines Regulation 2019* (NSW), we are required to record certain information from a person's ID when a person tries to redeem a gaming machine ticket which is for more than \$5,000 or if the ticket is two or more days old.

In those circumstances, you will be asked to present ID and our staff will make a record of:

- the type of the ID presented (e.g. NSW driver's licence); and
- the ID number itself (e.g. licence no.).

Societie Group's staff will collect this information from you at the time you seek to redeem a ticket.

Societie Group does not otherwise collect licence or other identification numbers from individuals.

How do we hold and protect your personal information?

Personal information that is held by us is stored electronically and/or in hardcopy.

We take reasonable steps to ensure that your personal information is safe and secure from unauthorised access, use or disclosure.

Information that we store electronically is held in secure, encrypted and password protected databases.

Video surveillance is stored on our digital recorders, which are maintained in a restricted access area and password protected.

All data collected by our use of FRT is stored on our local servers at Ramsgate RSL Memorial Club. We do not store any information collected by our FRT with a third party or on the cloud.

Your personal information is securely destroyed when it is no longer needed or when it is out of date.

What happens if my personal information is involved in a data breach?

Societie Group has various security measures in place to protect your personal information from misuse, interference and loss, and from unauthorised access, modification or disclosure.

In the event that our security measures are compromised and your information is the subject of a data breach, we will comply with its obligations for responding to data breaches outlined in the Privacy Act.

Upon becoming aware of a data breach, we will take urgent steps to contain the breach, mitigate any risk of harm and determine who may have been affected by the breach.

We will then assess the breach, including any potential for harm, and determine whether the breach is likely to result in serious harm to any person whose data was involved.

If we have reasonable grounds to believe that the breach is likely to result in serious harm to you, we will notify you of the breach as soon as possible. We will also notify the Office of the Australian Information Commissioner of the breach.

Following a breach, we will conduct a review of our security measures and implement any additional measures we considers necessary to enhance the security of your information.

Are we likely to disclose personal information overseas?

It is unlikely that we will disclose your personal information overseas. However, if you agree to information being put on our websites or social media pages then this could be accessed by other countries.

Our primary servers are stored locally at Ramsgate RSL Memorial Club's premises.

We also occasionally use software and secure cloud servers, which may also involve the use of servers that may be located in other countries and may also constitute a disclosure under the Privacy Act.

We will always require that any third-party software and storage providers that we use who are based overseas comply with the Privacy Act when dealing with your personal information.

Using our websites and social media pages

The websites and social media pages operated by or in connection with us may collect personal information for the purposes outlined in this policy.

Any information collected by us as a result of your use of those websites and pages will be handled in accordance with this policy.

Those websites and pages may also use cookies and contain hyperlinks to other websites and pages, including those operated by third parties.

Any hyperlinks are provided for reference only. We do not have control over websites and pages operated by third parties and are not responsible for the content available on such websites or pages or the privacy practices of those third parties.

There will also be instances when dealing with our websites where you will be redirected to a third party's website or platform. For example, you will be redirected to a third-party platform if you want

to pay your membership renewal fee online. You will also be redirected to a third party's site (Now Book It) if you wish to book a table online to dine at any of our bars and restaurants.

Generally, we do not have control over these third-party providers and how they collect and handle any personal information that you provide to them via their platforms. We also typically have limited access to the information they collect and hold. We do not accept any liability for the action of any such third-party providers.

We strongly encourage you to read a third party's privacy policy as it will likely contain provisions which are specific to the third-party's activities and functions. For instance, if you use Now Book It, Now Book It will likely collect your name, mobile number, email address and any information you provide about any allergies or special dietary requirements which you may have and information about whether you require the use of disabled access (for seating purposes). Now Book It then relays that information to us, so that we can provide the best possible dining experience to you.

Our rewards program

Our rewards program allows members to earn bonus points from buying certain products and services from us and from playing games on the Play City app.

Play City is owned and operated by a third party, CLUBS 4 FUN Pty Ltd. Whilst we have some access to the information they collect (being your name, we do not have control over how they collect and handle any personal information that you provide to them and

We recommend that you read Clubs 4 Fun's privacy policy before downloading and playing the app.

Under the rewards program, members can convert their points into money onto a prepaid eftpos card, to their linked bank account or to pay a BPAY bill by using their My Card Place account.

In order to make this service available to you, we have partnered with a third party financial services provider (Cuscal Ltd) and their authorised representative (Next Payments).

If you apply to participate in our rewards program and your application is accepted, you will enter into a separate contract will be with Cuscal Limited and not with us.

We have no control over and are not responsible for your dealings with Cuscal and Next Payments.

Our involvement is limited to providing your completed application (or cancellation) form to Next Payments and providing Next Payments with information concerning your points (including their balances and the dates they were earned). We otherwise have no control over or knowledge concerning your eftpos card, linked bank accounts and any payments you make using the any points you have converted into money.

We will provide you with a copy of the relevant terms and condition for the rewards program when you make your application. We strongly encourage you to read Cuscal and Next Payment's privacy policies to understand how they will collect, hold and use your personal information <https://www.ramsgatersl.com.au/gsl-eftpos-card/>

What does this policy mean?

By entering or visiting any of our premises or dealing with us, you consent to the terms of this policy.

We will also seek your express consent for the collection, use or disclosure of your personal information for purposes set out in this policy wherever reasonably practicable.

From time to time, your additional consent will be sought for the collection, use or disclosure of your personal information for purposes other than as set out in this policy.

If you do not agree to this policy or do not wish to receive direct marketing information from or in connection with Societie Group, please contact our CEO.

How do I access, update or correct the personal information held by Societie Group about me?

You have a general right to access any personal information which we hold about you. You can request access to the personal information we hold about you by contacting our CEO.

We will not charge you for making the request. However, we may need to charge you for our time to answer your request. We will advise you in advance if there are to be any charges associated with complying with your request.

We will respond to your request within a reasonable timeframe (usually not more than 30 days).

When you request access, we may need further information from you to verify your identity.

There are a number of reasons why we may be unable to give you access to your personal information held by Societie Group. If we are not able to provide access, we will provide you with written reasons.

If you believe any of the personal information that we hold about you is incorrect or out-of-date, you can ask us to correct it and we will take reasonable steps to ensure that it is accurate, up-to-date, relevant and not misleading. To assist us to update your information, we may need you to provide us with evidence of your new details.

If we refuse to correct your personal information, we will give you written reasons.

How do I make a complaint about privacy to Societie Group?

If you believe we have breached the Privacy Act or any of the *Australian Privacy Principles*, or if you have any issues about our collection, use, disclosure or storage of your personal information, please contact our Chief Executive Officer (**CEO**).

When contacting our CEO, please give us enough details to be able to identify you, understand your issue or complaint and respond appropriately.

We will handle your complaint in accordance with our grievance resolution process and respond to you within a reasonable timeframe (usually not more than 30 days).

If you are unhappy with how we handle your issue or complaint, you are entitled to make a privacy complaint to the Office of the Australian Information Commissioner.

How do I contact the CEO at Societie Group?

You can contact the CEO by:

Phone: (02) 9504 8000

Email: privacy@societiegrou.com.au

Post: Chief Executive Officer
Societie Group
PO Box 126
Ramsgate NSW 2217

How do I contact the Office of the Australian Information Commissioner?

If you feel your issue has not been resolved, you can contact the Office of the Australian Information Commissioner by:

Phone: 1300 363 992

Email: enquiries@oaic.gov.au

Post: GPO Box 5288

Sydney NSW 2001

For further information, please visit the Office of the Australian Information Commissioner's website at <https://www.oaic.gov.au/>.